



The Fine Art of Managing Relationships (InFocus Reports)

Russell Linden

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Relationships are a crucial part of effective leadership. This e-book is based on interviews with current and retired city managers, county executives, and directors who share their stories, insights, and tough lessons learned on relationship building. The Fine Art of Managing Relationships discusses why the manager's relationships are important to their effectiveness in the workplace and in the community, and what actions build trust and what actions diminish trust.

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