



# Poor-Quality Cost: Implementing, Understanding, and Using the Cost of Poor Quality (Quality and Reliability)

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## **Poor-Quality Cost: Implementing, Understanding, and Using the Cost of Poor Quality (Quality and Reliability) Harrington**

An easy-to-read and highly informative book on an extremely important subject. Provides a road map for establishing a system for the identification and elimination of poor-quality costs. Gives management at all levels an important tool for maximization of profit eliminating the concept of optimum operating quality-cost point.

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