



Customer Service Importance. Various Perspectives on Where Society Stands

George Harding III

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Literature Review from the year 2010 in the subject Communications - Theories, Models, Terms and Definitions, grade: 3.0, , language: English, abstract: This Literature Review pertains to the different outlooks of what customer service, the standards of customer service per industry, and the rewards of providing excellent customer service for the individual, the organization's culture, and the customer being impacted as well.

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